

CATEGORY, RETURN WINDOW AND ACTIONS POSSIBLE

Category	Returns Window, Actions Possible and Conditions (if any)
Lifestyle: Kid's (Capri, Shorts & Tops), Men's (Ethnic Wear, Shirt, Formals, Jeans, Clothing Accessory), Women's (Ethnic Wear, Fabric, Blouse, Jean, Skirt, Trousers, Bra), Bags, Raincoat, Sunglass, Belt, Frame, Backpack, Suitcase, Luggage	<ul style="list-style-type: none"> - 7 days - Replacement, exchange or refund
Lifestyle: Jewellery, Footwear Accessories, Travel Accessories, Watch Accessories, Winter Wear (Blazer, Sweatshirt, Scarf, Shawl, Jacket, Coat, Sweater, Thermal, Kid's Thermal, Track Pant, Shrugs)	<ul style="list-style-type: none"> - 7 days - Replacement or Refund
Home: Pet Supplies & Rest of Home. (Except Home décor, Furnishing, Home Improvement Tools, Household Items)	
Watch, Footwear and Rest of Lifestyle	<ul style="list-style-type: none"> - 7 days - Replacement, exchange or refund
Medicine (Allopathy & Homeopathy)	<ul style="list-style-type: none"> - 2 days - Refund
Home: Home Improvement Tools, Household Items, Home décor, Furnishing	<ul style="list-style-type: none"> - 7 days - Replacement or Refund
Books (All books)	<ul style="list-style-type: none"> - 7 days Replacement only - Free replacement will be provided within 7 days if the product is delivered in defective/damaged condition or different from the ordered item.
Sports Equipments (Racquet, ball, support, gloves, bags etc.)	
Exercise & Fitness Equipments (Home Gym combos, dumbbell etc.)	<ul style="list-style-type: none"> - Please keep the product intact, with original accessories, user manual and warranty cards in the original packaging at the time of returning the product.
Auto Accessories - Car and Bike accessories (helmets, car kit, media players etc.)	
Toys (Remote controlled toys, Learning toys, Stuffed toys etc.)	<ul style="list-style-type: none"> - 7 days Replacement only - Free replacement will be provided within 7 days if the product is delivered in defective/damaged condition or different from the ordered item.
Stationary (Pens, Diary notebooks, Calculators etc.)	<ul style="list-style-type: none"> - Please keep the product intact, with original accessories, user manual and warranty cards in the original packaging at the time of returning the product.
Musical Instruments (Microphones & Accessories, Guitars, Violins etc.)	<ul style="list-style-type: none"> - Non Returnable- All Wind Instruments (Harmonicas, Flutes etc.) This item is non-returnable due to hygiene and personal wellness. In case these products are delivered

	<p>in damaged/defective condition or different from the ordered item, we will provide a free replacement.</p>
All Mobiles Electronics - (except Tablets, Laptops, Smart Watches) All Small Home Appliances (Except Chimney, Water Purifier, Fan, Geyser)	<ul style="list-style-type: none"> - 7 days - Replacement only - In order to help you resolve issues with your product, we may troubleshoot your product either through online tools, over the phone, and/or through an in-person technical visit. - If a defect is determined within the Returns Window, a replacement of the same model will be provided at no additional cost. If no defect is confirmed or the issue is not diagnosed within 7 days of delivery, you will be directed to a brand service centre to resolve any subsequent issues. - In any case, only one replacement shall be provided. <p><i>For all functionality related issues, do contact the brand authorized service centre directly.</i></p> <p><i>For any other issues with the product you may contact Maharaja Co. - Maharaja Co.'s Customer Care</i></p>
Furniture, Large appliances Rest of Small Home Appliances - Chimney, Water Purifier, Fan, Geyser only	<ul style="list-style-type: none"> - 7 days - Replacement only - For products requiring installation, returns shall be eligible only when such products are installed by the brand's authorized personnel. - In order to help you resolve issues with your product, we may troubleshoot your product either through online tools, over the phone, and/or through an in-person technical visit. - If a defect is determined within the Returns Window, a replacement of the same model will be provided at no additional cost. If no defect is confirmed or the issue is not diagnosed within 7 days of delivery or Installation wherever applicable, you will be directed to a brand service centre to resolve any subsequent issues. - In any case, only one replacement shall be provided.
Grocery - (Dairy, Bakery, Fruits and Vegetables)	<ul style="list-style-type: none"> - 2 Days Refund Only
Grocery - (Remaining items under grocery)	<ul style="list-style-type: none"> - 7 days - Refund only - Fruits and Vegetables ordered would be delivered only in the first attempt. In order to ensure that you get fresh fruits and vegetables, we will not be making reattempts to deliver your fruits and veggies in case you miss your slot. Rest of grocery items from Supermart

	would be delivered through reattempt in case you miss your slot.
Try & Buy	<ul style="list-style-type: none"> - 7 days - Refund only - This policy shall be applicable selectively (geographical coverage, product, customer and time periods). - Try & Buy benefits shall be applicable only if the product was bought when the item was on Try & Buy. Else normal category policy shall apply on the order. In any case, only one replacement shall be provided.
<u>NO RETURNS CATEGORIES</u>	<p><i>Some products in the above categories are not returnable due to their nature or other reasons. For all products, the policy on the product page shall prevail. Kindly always check a product's Returns Policy on the product page.</i></p>